

## **NEWS SPLASH**

Summer 2016

### **On-Time Pool Team Update**

We have experienced many changes at OTPS recently as our business has grown.

- About a year ago, we moved our operational headquarters to a building that provides us with secure truck parking as well as offices and a conference room. No more home office!
- As some of you may know, we also hired a full-time office manager in Leslie Norton. She answers the phone, records route information, controls our social media and generally keeps all of us organized.
- We have a new pool technician in Kyle Woosley and Kenny Diab joined us as an assistant technician. Both were hired for their value on personal relationships, quality and professionalism.
- Our employee Aaron Sheehan has fully embraced his leadership role in route management which now entails scheduling of all new accounts, conducting quality control checks and in-field problem solving.
- Technician Justin Reynolds was recently promoted to a Senior Technician as a reflection of his strong work ethic and customer focus. He has also started conducting some equipment repairs and installations.

As our business continues to grow and expand, we expect future improvements and changes. All is done to help insure we continue to provide our customers with high quality professional care and service.

### **Tip Your Tech - For FREE!**

If you feel your weekly Technician is doing a wonderful job and want to provide them with a small reward, there is a way to do so for free.

Just mention your Technician's name in an online review and they'll receive \$25 in bonus pay. This way, you can show your appreciation for a job well-done and provide them with a financial reward at the same time. Good places to leave reviews are Google, Yelp, Angie's List or even our website. Thank you kindly.

### **Safeguarding Your Pool Before A Hurricane**

Although it has been a number of years since a hurricane rolled through our area, it is a good idea to be prepared for when/if something happens. Here are some things you'll want to consider to help protect the value and integrity of your swimming pool should a large storm system approach.

- Make sure to remove all loose items from around the pool. Chairs, umbrellas, etc. can easily become flying objects under high winds.
- You should never completely drain your pool or you will risk "popping" the shell due to high ground water. If you want to drain some of your pool's water, be sure to close the skimmer line to prevent harming the pump.
- Patio furniture should not be put in the pool. Heavy items may damage the pool's surface, cause rust spots and the water's chemistry could hurt the furniture. It is best to store the furniture away.
- If your pool is screened, you may want to consider removing one or two middle screens on either side. This helps the wind to blow through. Also, you can remove the lanai doors and store them away.
- Extra chlorine added to your pool prior to a storm's arrival will help keep the water sanitary. Your pool water could be a handy source of non-potable water if power is lost for an extended period of time.
- Turn off the electricity to the pool equipment. This is best done from the home's main circuit breaker.

Hopefully, none of these tips will be needed and we'll have another hurricane-free season. If On-Time Pool Service can answer any questions or assist in any way, please let us know.



**Kirk Bradley, On-Time Pool Service, Inc.**

**5411 America Drive, Sarasota, FL 34231 • Phone 941.224.0404 • [www.ontimepoolservice.com](http://www.ontimepoolservice.com)**